Remote Quality Assurance and Performance Improvement (QAPI) Solutions

Please watch these videos for more information.

1. [Introductory Video – 8 hour CE course](#)
2. [QAPI for Non-Medical Home Care](#)

This service includes the following:

Perform Quality Assurance (QA)

- ❖ Review 10% of Agency's Client's Charts: Must be digital/Scanned and uploaded into our HIPAA compliant system. Consolidate results to identify patterns of missing required elements.
- ❖ Analyze the Agency's reports to determine the effectiveness and safety of all services provided including:
  - ➢ Incidents/Occurrences
    - ▪ Negative Client Outcomes
    - ▪ Medication Errors
    - ▪ Falls/Accidents/Behaviors
    - ▪ Other, unforeseen occurrences
  - ➢ Infection Control Logs/Reports
    - ▪ All Client infections
    - ▪ Employee communicable disease infections
  - ➢ Complaints of any nature
  - ➢ HHS Self-Reports of Abuse, Neglect or Exploitation
  - ➢ Client Satisfaction Survey Results
- ❖ **Create Performance Improvement (PI)** plans/measures with clear, written recommendations. The Agency is responsible for carrying out these plans with the input and implementation of their *QAPI Committee and overseeing the outcomes.
- ❖ Provide education materials or suggestions for Performance Improvement
- ❖ Review the previous year's QAPI if applicable and identify if any PI bears repeating
- ❖ Supply the Agency with templates for Annual Agency Evaluation and Governing Body Meeting Minutes. (Agency will be responsible for completing these documents)
- ❖ If requested, Slusher Consulting will conduct the QAPI meeting with the Agency's *QAPI Committee by means of a video conference for an extra fee. (Up to 90 minutes)

*In Texas, per TAC RULE §558.287 the QAPI Committee must consist of, at a minimum, The Administrator, the PAS Supervisor (if applicable) and a representative of the PAS Services (Attendant/Caregiver)